

Refund & Cancellation Policy

Last updated: Oct 30, 2025

Access to our digital services is activated immediately after payment. Therefore, all purchases are generally final and non-refundable, except in the cases listed below:

Refunds are granted if:

- due to a technical error, you do not receive access within 72 hours
- a duplicate payment was made
- an incorrect charge occurred due to a payment system error

If you experience any such issue, please contact us:

 innonix.technology@gmail.com

Refunds are processed via the original payment method.

Immediate Access Notice

By making a purchase, you acknowledge that due to the immediate access to digital content, you do not have an automatic right to a refund.

This policy complies with applicable international and EU consumer protection regulations relating to digital services.

Cancellation Policy

(For subscription-based products, if applicable)

- You may request cancellation anytime via email, customer support, or your user account
- Payments for already-billed periods are non-refundable

- Cancellation becomes effective from the next billing cycle
 - Access to membership content will terminate after cancellation takes effect
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Refund Request Process

1. Email us at: **innonix.technology@gmail.com**
 2. Provide the following:
 - order number
 - registered email address
 - brief description of the issue
 3. We will respond within **5 business days**
 4. If the request is approved, refunds are processed within **14 days**
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User Responsibility

By completing the purchase, you agree:

- not to request a refund after legitimately accessing and using the service
- not to misuse payment dispute mechanisms (chargebacks)
- to contact us first to resolve any issues amicably